





August 14, 1998

Docket Control Center Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007-2927 AZ CORP COMMISSION

Aug 17 12 02 PH '98

DOCUMENT CONTROL

RE:

Tariff amendments for Telstar Telecom Company, L.L.C.

Docket No. T-03570A-98-0313

Docket No. T-03570A-98-0444

Professional Certification Services International

Information for toll-free

numbers just got a new

number.sm 1-800-555-1414 Dear Sir or Madam:

Please find enclosed an original and 10 copies of Telstar Telecom Company, L.L.C.'s amendments to its pending local exchange and interexchange tariffs.

The local exchange amendments consist of three pages (numbers 14, 16, and 20). The following sections have been modified: 2.6.1, 2.10.9, and 3.6. Every page of the interexchange tariff has been revised to list it as "A.C.C. Tariff No. 2" as opposed to "A.C.C. Tariff No. 1" (the local exchange tariff already bears "A.C.C. Tariff No. 1" therefore, the interexchange tariff should be No. 2).

If you have any questions, please contact me at 817-281-4727. Thanks for your help.

Sincerely,

PCSi

Consultant to Telstar Telecom Company, L.L.C.

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DOCKETED BY

Andrew Kang

Regulatory Counsel

ENC.

500 GRAPEVINE HWY. SUITE 300 HURST, TEXAS 76054 TEL: (817) 281-4727 FAX: (817) 281-4827 http://www.turn4com.com 2 RULES AND REGULATIONS (CONT.)

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2.5 Responsibilities of the Customer (Cont.)

2.5.8 The customer shall ensure that authorized users comply with the provisions of this tariff.

2.6 Interruption of Service

- 2.6.1 Upon customer request, the Company will provide additional service to compensate for service interruptions which are not due to the Company's testing or adjusting, customer's negligence or willful acts, or to the failure of customer provided facilities or equipment. Before requesting compensatory service, the customer will take reasonable steps to verify that the trouble could not have been prevented by the customer and is not in the customer's wiring or equipment. The Company will provide one additional day of service for each 24 hours or major fraction thereof that the interruption continues.
- 2.6.2 Without incurring liability, the Company may interrupt service at any time for inspection, testing, maintenance, or repair. When possible, the Company will notify customers of the cause and expected duration of the interruption at least 24 hours in advance. The Company will not grant any allowances for interruptions for inspection, testing, maintenance, or repair.
- 2.6.3 The Company may discontinue service, without notice to the customer, by blocking traffic to and from certain countries, cities, NXX's, or by blocking calls that use certain authorization codes or calling card accounts when the Company deems it necessary to prevent fraud or other unlawful use of its services. The Company may restore service as soon as it can be provided without undue risk.

Issued: May 26, 1998

Effective:

Issued By:

Barry Wade, President

Telstar Telecom Company, L.L.C. 3923 S. McClintock Dr., Suite 410

Tempe, AZ 85282-9444

2 RULES AND REGULATIONS (CONT.)

2.10 Payment for Service

- 2.10.1 All charges due from the customer are payable to any agency duly authorized to receive such payments. The agency may be a credit card company, or other billing or collection service.
- 2.10.2 The customer must present any disputed amounts or claims in writing within 30 days from the date of the invoice. The customer may not withhold undisputed amounts.
- 2.10.3 An account becomes past due if the customer fails to pay within 15 days after the invoice date.
- 2.10.4 [Reserved for Future Use]
- 2.10.5 A past due account may subject the customer's service to disconnection as of 22 days after the invoice date.
- 2.10.6 Failure to receive a bill will not exempt a customer from prompt payment of any sums due.
- 2.10.7 Charges are billed one (1) month in advance.
- 2.10.8 The Company will assess a returned check charge of \$20.00 for dishonored checks.
- 2.10.9 The Company will not refund any payments for local exchange services.

2.11 Deposits

The Company does not require a deposit from the customer.

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- 3 DESCRIPTION OF SERVICES (CONT.)
- 3.4 [Reserved for Future Use]
- 3.5 [Reserved for Future Use]
- 3.6 Promotions and Discounts

The Company may, from time to time, offer limited duration promotions. The promotions may include, but are not limited to, discounts and waivers of charges. Such promotions are designed to attract new customers or to increase customer awareness of a particular service.

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